



Privacy statement

We respect and protect the privacy of our users. All information collected on the contact form will be used exclusively by staff of Streff to make an offer or contact back in relation to the enquiry made through the form. The information collected through the website will be stored for one year for static purposes and after will be erased.

Streff promises never to sell your personal information without your consent to any third parties. Personal information includes name, e-mail address, postal address and answers to survey questions and forms.

We use this information only to help us develop Streff to make your user experience more pleasurable.

Legal Notice

Publisher, host, owner

The website ("website") and its content are the property of **STREFF Group** formed by **Streff Data Protection Services (PSF)**, having its registered office at L-8399 Windhof, 5 rue Pierre Flammang, registered in the Luxembourg Trade and Companies Register. under number B11477, and **Albert Streff Sàrl et Cie SECS** having its registered office at L-8008 Strassen, 138, rte d'Arlon, (the "Company").

If the user notices an anomaly or encounters problems on the website, the user is invited to inform: service@streff.lu

The website is hosted in Luxembourg with Markeasy.

For any complaints, the user can contact service@streff.lu

Website terms of use

By browsing the website, the user unreservedly accepts the Conditions of use of the website set out below.

Use of the website

The user agrees to use the website with due diligence, not to infringe the rights of the Company or its customers and not to prejudice them.

The user undertakes in particular not to damage the reputation, defame, abuse, harass or threaten the Company, a client thereof or a third party and not to use any sub-program, software or any other device of whatever nature it is that could affect the proper functioning of the website.

The Company reserves the right to modify the Conditions of use of the website at any time. Use of the website after modification of the Terms of Use constitutes unreserved acceptance of the new Terms of Use for the website. Therefore, the Company advises all users to regularly consult the Terms of Use of the website.



Purpose of the website

The purpose of the website is to present the products and services of the Company.

Intellectual property

The website as well as its content and components are the intellectual property of the Company.

The website and its content are owned and operated by the Company. Without limitation, texts, photographs, publications, documents to download or any other creation or original document are protected by copyright and their publication on the website does not in any way constitute a concession of rights of use, a license or any authorization, except in the case of the express, prior and written authorization of the Company.

Any use, distribution, copy, reproduction, representation, translation, adaptation, or quotation, whether complete or partial, whatever the process of the website, its content or its components is strictly prohibited except in the event of express, prior and written authorization of the Company.

Access to the website

The Company ensures the availability of the website. However, the Company cannot be held responsible for the temporary unavailability of the website due to maintenance or improvements, or for other technical reasons. The Company reserves the right to deny the user access to the website at any time and without notice.

Non-engagement

The website, its content and its components are regularly updated to allow access and use in the best conditions. However, the Company cannot guarantee the topicality, completeness, accuracy, and completeness of the content of the website in real-time.

The content of the website is provided for informational purposes only.

The website was developed in a technical environment chosen by the Company and is regularly updated to ensure its accessibility. However, the Company does not under any circumstances guarantee either permanent accessibility or the absence of errors. Each user encountering difficulty while browsing is invited to inform the Company by contacting service@streff.lu

The Company cannot be held responsible for any inconvenience and / or damage caused to a user by the actions of a third party who by unfair technical means, a virus or malware has used the information published on the website. However, the Company implements means to fight against any external attack or harmful action by third parties, being however limited by the constraints and risks inherent on the Internet.

The Company cannot be held liable for any damage suffered, particularly because of the quality of the user's computer equipment, the quality of the Internet network and / or the technical configurations available to the user. The Company cannot be held responsible for a malfunction or deterioration of a module external to the website.

The Company will be entitled to prosecute any person who has harmed the website by any means whatsoever, both in its technical structure and in its content or components (illegal copying, hacking, sending of a malicious file, etc.).

Processing of personal data and cookies

When the user accesses or uses the website, the Company may process personal data.

The Company uses cookies to collect and record certain information from users when they visit the website. For more information about the use of cookies click [here](#)



Records for statistical purposes

Visits to the website may be recorded for statistical purposes.

Links to other websites

The website may contain links to external websites that may be of interest to the user.

The Company cannot be held responsible for the content of any of these third-party websites to which the user has access via the website.

The Company has no means of controlling the content of these third-party sites which remain independent from the Company

In addition, the existence of a link between the website and a third party site does not in any way mean that the Company approves in any capacity whatsoever the content of this site and a fortiori the use that may be made of it.

The Company encourages the user to be aware of the policies, rules, terms, conditions of use, and regulations of each site that the user visits.

Contact

The user can contact service@streff.lu for any inquiries.

Applicable law and competent court

Any dispute relating to the website, its consultation or its use by the user will be subject to Luxembourg law and will fall under the jurisdiction of the Luxembourg court.